

## Joint Health & Wellbeing Strategy Appendix 2: Action Plan 2014-16 (changes highlighted)

Priority	What have we done?	Action Plan	Timelines	Who else invests in this?	Assets	Lead Health and Wellbeing Board Members
<b>Residents and rough sleepers</b>						
<b>More people in the City are socially connected and know where to go for help</b>	<p>The City is a pilot area for the Social Prescribing project, with a specific focus on socially isolated individuals</p> <p>We have expanded the City advice service and will be retendering it in Autumn 2014. We will be expanding the role of the community engagement worker in the Portsoken area to build on the existing work and further engage elements of the community not currently engaging</p> <p>We are continuing to work with SPICE to encourage volunteering within the City</p>	<ol style="list-style-type: none"> <li>1. Work with frontline staff to raise awareness of social isolation</li> <li>2. Map and promote local groups and activities</li> <li>3. Research different patterns of isolation between different communities/estates in the City</li> <li>4. Ensure small local groups have adequate funding/sustainability</li> <li>5. CSV bid for Local Area Agreement funding to address this issue</li> <li>6. Work more closely with local GPs – develop a LES (a payment-by-results contract with GPs for them to identify and refer isolated individuals)</li> <li>7. Pop-up information centre in a vacant shop</li> <li>8. Topic-based information and advice drop-in sessions/roadshows for residents</li> <li>9. Continue to promote volunteering (with SPICE)</li> <li>10. Ensure that information about local services and activities is readily available and proactively communicated (retendering information and advice service 2015-16)</li> </ol>	<ol style="list-style-type: none"> <li>1. short term</li> <li>2. short term</li> <li>3. medium term</li> <li>4. short term</li> <li>5. short term</li> <li>6. medium term</li> <li>7. medium term</li> <li>8. medium term</li> <li>9. ongoing</li> <li>10. medium-long term</li> </ol>	<p>City &amp; Hackney CCG</p> <p>Community &amp; Children's Services</p>	<p>Older people's groups</p> <p>Community Engagement Worker</p> <p>Carers' service</p> <p>City Advice, Information and Advocacy Services</p> <p>GPs</p>	<p>City &amp; Hackney CCG Lead</p> <p>Community &amp; Children's Services Director</p>
<b>More people in the City are physically active</b>	<p>We have commissioned a local exercise on referral scheme and are expanding it to Tower Hamlets GPs</p> <p>We are working with the planning and transportation department to review City signage</p> <p>We are working with Open Spaces to ensure the new Open Spaces Strategy takes account of health and wellbeing issues</p>	<ol style="list-style-type: none"> <li>1. Investigate how to engage with diverse Portsoken populations, and older populations in the north of the City, to increase physical activity</li> <li>2. Develop physical activity strand for a Healthy Schools programme</li> <li>3. Work with planning and transport department to investigate further ways to increase/improve active transport options</li> <li>4. Develop an app that ties in with the Clean-Air app that allows people to set targets for walking and physical activity</li> <li>5. Continue work with Golden Lane Leisure Centre to encourage residents to make use of facilities</li> <li>6. Continue work with Open Spaces to incorporate health</li> </ol>	<ol style="list-style-type: none"> <li>1. medium term</li> <li>2. medium term</li> <li>3. medium term</li> <li>4. medium term</li> <li>5. ongoing</li> <li>6. ongoing</li> </ol>	<p>Planning and Transport</p> <p>Port Health and Public Protection</p> <p>Open Spaces</p> <p>Fusion Lifestyle</p>	<p>Golden Lane Leisure Centre</p> <p>Sports Development team</p> <p>Community Engagement Worker</p> <p>Transport Planning</p> <p>Police</p>	<p>Community &amp; Children's Services Director</p> <p>Director of Public Health</p> <p>City &amp; Hackney CCG Lead</p>

	<p>We have commissioned the community engagement worker to encourage women in the east of the City to be more physically active</p> <p>We are working with C&amp;H CCG to develop a new T3 adult obesity service (for adults who are at risk of needing bariatric surgery), which will include a physical activity component and/or healthy weight maintenance</p>	and wellbeing issues into future service delivery				
<b>City air is healthier to breathe</b>	<p>New air quality strategy is being written</p> <p>Public awareness of this issue is much higher, and Corporation-wide support is growing</p> <p>Pan-London conference is being planned for late 2014</p>	<ol style="list-style-type: none"> <li>1. Working with additional partners (eg, taxis) to further raise awareness and support (take a proactive firm stance)</li> <li>2. Contribute to refresh of air quality strategy</li> <li>3. Investigate what can be done to improve traffic management in the City</li> <li>4. Influence built environment design</li> <li>5. Commission research on impact on vulnerable groups</li> <li>6. Measure hits/ sign-up to apps</li> </ol>	<ol style="list-style-type: none"> <li>1. short term</li> <li>2. immediate</li> <li>3. short-medium term</li> <li>4. ongoing</li> <li>5. medium term</li> <li>6. short term</li> </ol>	Port Health and Public Protection Built Environment GLA TfL	Environmental Health, City Air Strategy Police	Port Health & Public Protection Director
<b>The City is a less noisy place</b>	<p>We have submitted comments to the City's local plan consultation</p> <p>We have been working with licensing on the new Safety Thirst scheme, which includes consideration of noise from the night time economy</p>	<ol style="list-style-type: none"> <li>1. Measure numbers of complaints</li> <li>2. Work with partners on noise mitigation, particularly from large vehicles and building works</li> <li>3. Evaluate impact of late night levy</li> <li>4. Evaluate impact of noise on health and wellbeing within the City</li> <li>5. Refresh of City Noise Strategy and Action Plan</li> </ol>	<ol style="list-style-type: none"> <li>1. Immediate</li> <li>2. medium term</li> <li>3. Medium-long term</li> <li>4. Medium-long term</li> <li>5. Medium term</li> </ol>	Port Health and Public Protection City of London Police Safer City Partnership	Environmental Health City of London Police City Noise Strategy Antisocial behaviour protocols	Port Health & Public Protection Director
<b>More people with mental health issues can find effective, joined up help</b>	<p>We have encouraged the CCG to recognise this as a priority area for City residents</p> <p>We have commissioned a mental health needs assessment for residents in the City of London</p> <p>Our new dementia strategy seeks to create a "dementia friendly City" and will be encouraging City frontline staff</p>	<ol style="list-style-type: none"> <li>1. Promote social interaction amongst residents, especially on estates</li> <li>2. "talk to your neighbour" campaign</li> <li>3. Promote healthy workplace initiative</li> <li>4. Train City of London staff as dementia friends</li> <li>5. Promote assessment of mental health app</li> <li>6. Link HWB app to social prescribing</li> <li>7. Outreach Mental health nurse practitioner for rough sleepers</li> <li>8. Outreach GP for rough sleepers</li> <li>9. Measure interventions; 999 calls; prescriptions</li> </ol>	<ol style="list-style-type: none"> <li>1. medium term</li> <li>2. medium term</li> <li>3. immediate</li> <li>4. short-medium term</li> <li>5. medium term</li> <li>6. medium term</li> <li>7. medium term</li> <li>8. medium-long term</li> <li>9. medium-long term</li> </ol>	City & Hackney CCG  Community & Children's Services  East London Foundation Trust	GPs City Advice, Information and Advocacy Services Housing Service LB Hackney	Community & Children's Services Director  City & Hackney CCG Lead

	to become dementia friends					
<b>More people in the City have jobs: more children grow up with economic resources (reduce child poverty)</b>	<p>Child poverty needs assessment</p> <p>Housing team and Information and Advice Service are working with vulnerable families</p> <p>Targeted services in the most deprived areas of the City (Portsoken)</p>	<ol style="list-style-type: none"> <li>Greater provider-based identification of vulnerable families</li> <li>Actions contained in needs assessment (to be agreed by HWB and CCS committee)</li> <li>Service mapping activity to inform prevention and early intervention work</li> </ol>	<ol style="list-style-type: none"> <li>Medium term</li> <li>Short-medium term</li> <li>Short-medium term</li> </ol>	<p>Economic Development</p> <p>Community &amp; Children's Services</p> <p>DWP/Job Centre Plus</p>	<p>Jobcentre Plus</p> <p>Apprenticeships</p> <p>Adult Learning Service</p> <p>City STEP</p> <p>Community Engagement Worker</p> <p>Portsoken Community Centre</p> <p>City Libraries</p> <p>Planning Department</p>	<p>Community &amp; Children's Services Director</p>
<b>More rough sleepers can get health care, including primary care, when they need it</b>	<p>Supporting TB find and treat mobile X-ray screening (also tests for other BBVs)</p> <p>Increase in GP registrations</p> <p>New rough sleeper strategy</p>	<p>Outreach GP for rough sleepers</p>	<p>medium-long term</p>	<p>Community &amp; Children's Services</p> <p>City &amp; Hackney CCG</p>	<p>Homelessness Outreach Service</p> <p>Homeless Health Provision</p>	<p>Community &amp; Children's Services Director</p> <p>City &amp; Hackney CCG Lead</p>
<b>Ensure children and young people enjoy good physical and mental health</b>	<p>We have expanded our Early Help provision</p> <p>Responsibility for commissioning of public health services for 0-5 year olds (incl. health visiting) transfers from the NHS to local authorities in October 2015</p> <p>Safeguarding placed on the Corporate Risk Register</p> <p>Peer review of CSE processes</p> <p>Review of children's services</p>	<ol style="list-style-type: none"> <li>Develop Children and Young People's Plan</li> <li>Transfer of public health services for 0-5 year olds.</li> <li>Actions from CSE peer review</li> <li>Actions from children's services review</li> <li>Actions from Early Help Strategy</li> <li>Recommendations from Mental Health Needs Assessment relating to children</li> <li>Recommendations from 0-5 Years Needs Assessment</li> <li>Expand evidence base (JSNA) to cover child sexual health and sufficiency of sexual advice services (including awareness of CSE), self-harm, accidents to children, child and family mental health, alcohol/substance misuse and domestic abuse.</li> </ol>	<ol style="list-style-type: none"> <li>short term</li> <li>medium term</li> <li>immediate / short term</li> <li>immediate / short term</li> <li>immediate / short term</li> <li>immediate / short term</li> <li>medium term</li> <li>long term</li> </ol>	<p>City &amp; Hackney CCG</p> <p>Community &amp; Children's Services</p>	<p>Children's Services (social work, Early Help, FYi)</p> <p>City Advice</p> <p>Maternity and antenatal services</p> <p>GPs</p> <p>Health visiting and family nursing</p> <p>CAMHS</p> <p>Schools, early years and childcare</p> <p>Children's centres</p> <p>Sexual health services</p> <p>Sports and youth provision</p>	<p>Community &amp; Children's Services Director</p> <p>Director of Public Health</p> <p>City &amp; Hackney CCG Lead</p>
<b>Promote integrated working between social care and health</b>	<p>Established HWB to bring together leaders of the health and social care system locally. This is also supported by the Adult Wellbeing Partnership.</p> <p>Submitted plans for Better Care Fund to jointly tackle complex health issues.</p>	<ol style="list-style-type: none"> <li>Delivery of Better Care Fund plans</li> <li>Cross border working with neighbouring CCGs (care pathways for City residents)</li> <li>Continue to develop HWB's health and social care system leadership role</li> </ol>	<ol style="list-style-type: none"> <li>medium term</li> <li>medium term</li> <li>ongoing</li> </ol>	<p>City &amp; Hackney CCG</p> <p>Community &amp; Children's Services</p> <p>Tower Hamlets and Islington CCGs</p>	<p>Adult social care</p> <p>GPs</p> <p>Hospital trusts</p> <p>Pharmacists</p> <p>Voluntary sector</p> <p>City Advice</p>	<p>Community &amp; Children's Services Director</p> <p>City &amp; Hackney CCG Lead</p> <p>Director of Public Health</p>

<b>People in the City are screened for cancer at the national minimum rate</b>	Responsibility for cancer screening has moved to NHS England	Transfer responsibility for monitoring to Health and Social Care Scrutiny Subcommittee	immediate	NHS England	GPs Community Groups Community Engagement Worker	NHS England Lead
<b>Children in the City are fully vaccinated</b>	Responsibility for childhood vaccinations has moved to NHS England	Transfer responsibility for monitoring to Health and Social Care Scrutiny Subcommittee	immediate	NHS England	GPs Community Engagement Worker	NHS England Lead

Priority	What have we done?	Action Plan	Timelines	Who else invests in this?	Assets	Lead Health and Wellbeing Board Members
<b>City workers</b>						
<b>Fewer City workers live with stress, anxiety or depression</b>	<p>We commissioned research into best practice for companies investing in workplace health programmes</p> <p>We ran the Business Healthy conference in March 2014, and have set up a network of interested businesses</p>	<ol style="list-style-type: none"> <li>1. Work with GLA to promote the Healthy Workplace Charter, via Business Healthy, for all City workplaces</li> <li>2. Campaign to raise awareness amongst businesses and de-stigmatise mental health issues for all City workers</li> <li>3. Put into contracts as a condition: Expectation that contractors sign up to the Healthy Workplace Charter.</li> <li>4. Work with partners such as CMHA, BITC</li> <li>5. Work to establish services in faith buildings</li> <li>6. Include worker health stipulations in local schemes (similar to Considerate Contractors)</li> <li>7. Softer interventions: <ol style="list-style-type: none"> <li>a. Built environment</li> <li>b. Open spaces</li> <li>c. Sports and leisure</li> </ol> </li> </ol>	<ol style="list-style-type: none"> <li>1. immediate</li> <li>2. medium term</li> <li>3. medium-long term</li> <li>4. immediate</li> <li>5. medium term</li> <li>6. medium-long term</li> <li>7. medium-long term</li> </ol>	Community & Children's Services	City businesses, HSE standards, Livery Companies Environmental Health,	<p>Community &amp; Children's Services Director</p> <p>Director of Public Health</p> <p>Port Health &amp; Public Protection Director</p>
<b>More City workers have healthy attitudes to alcohol and City drinking</b>	<p>We are expanding our work with employers to encourage healthy attitudes.</p> <p>We are working with local pubs, bars and clubs to educate and support workers, through the Safety Thirst scheme</p>	<ol style="list-style-type: none"> <li>1. Set up a new service that takes a preventative approach to smoking, drinking and drug-taking, as agreed at last HWBB</li> <li>2. Engage with licensing committee</li> <li>3. Educate on impact on long term health</li> </ol>	<ol style="list-style-type: none"> <li>1. short term</li> <li>2. short term</li> <li>3. medium term</li> </ol>	<p>City of London Police</p> <p>Safer City Partnership</p>	<p>Substance Misuse Partnership</p> <p>City of London Police Safety Thirst</p> <p>London Ambulance Service</p> <p>DH alcohol strategy</p>	<p>Community &amp; Children's Services Director</p> <p>Port Health &amp; Public Protection Director</p>
<b>More City workers quit or cut down smoking</b>	<p>We have worked with the Cleansing team and Boots to set up the Fixed Penalty Notice scheme</p> <p>We are piloting novel approaches to smoking cessation e.g. e-cigarettes</p>	<ol style="list-style-type: none"> <li>1. Extending Smoke Free Open Spaces in the City</li> <li>2. Highlight Internal (corporation) and external resources available to help quit</li> </ol>	<ol style="list-style-type: none"> <li>1. short term</li> <li>2. short term</li> </ol>		<p>Pharmacists</p> <p>GPs</p> <p>Employers</p> <p>City Street Cleansing Team</p>	Community & Children's Services Director

Service area	What have we done?	Action Plan	Who else invests in this?	Assets	Lead Health and Wellbeing Board Members
<b>Mandatory services</b>					
<b>Sexual health</b>	Commissioned services through LB Hackney.  Barts Health running a pilot walk-in sexual health service with Boots from Liverpool Street Station		LB Hackney	Barts GUM clinic Boots and other pharmacy	Director of Public Health
<b>NHS Health Checks</b>	We have commissioned TLC to conduct additional health checks beyond those provided by the NHS, aimed at harder-to-reach communities (e.g. residents in more economically deprived areas, lower-paid manual workers)  GP and pharmacy health checks  We will be recommissioning the delivery of health checks more holistically from 2015	More targeted activities in Portsoken	LB Hackney	Community centres and events Libraries GPs Community Groups Community Engagement Worker	Director of Public Health
<b>National Child Measurement Programme</b>	Commissioned school nursing services through LB Hackney		LB Hackney	Schools	Director of Public Health
<b>PH advice to CCG</b>	Worked with C&H CCG to agree PH inputs Supporting the Mental Health Programme Board  Ad hoc advice, information and intelligence provided to CCG in conjunction with LB Hackney  Supporting the CCG with public engagement events	To be agreed with C&H CCG  Possibility of working more closely with TH CCG and other neighbouring areas	LB Hackney		Director of Public Health
<b>Health protection planning</b>	Supporting TB outreach, screening and TB DOT  Set up local health protection forum  Multiagency work with Public Health England, NHS England , LAS and LFB  Contributed to excess deaths; pandemic flu; mass evacuation; and mass shelter frameworks for London  Contributed to review of heatwave arrangements for London	Reviewing multiagency response pandemic flu plan for the City – will include review of excess deaths arrangements  Emergency planning with City businesses	Town Clerk's Department (Contingency Planning Team)  Port Health and Public Protection Team  Public Health Team  Public Health England, NHS England , LAS and LFB		Director of Public Health